11-08-01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

WILLIS, ET AL.

Serial No.: 09/746,508

Filed: 12/26/00

For: TECHNICIAN COMMUNICATIONS SYSTEM WITH AUTOMATED CLAIMS

PROCESSING

OFE VCC)

Art Unit: 2166

Examiner: Not Yet Assigned

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents Washington, D.C. 20231

Sir:

OCT 1 6 2001

Applicants wish to make of record in the above-identified application the document of documents referenced on the attached Form PTO-1449. A copy of each reference is enclosed herewith.

The undersigned believes that this Information Disclosure Statement is being filed before the mailing date of a first Office Action on the merits for the above-referenced application.

Accordingly, Applicants do not believe that a fee is due for filing this paper. However, should a first action on the merits have been issued on the same day or before this Information Disclosure Statement is filed, please accept this Information Disclosure Statement under Rule 97(c) and charge the requisite Rule 17(p) fee to our Deposit Account No. 50-1390, under Order No. BS99-184 and proceed to consider this Information Disclosure Statement.

It is respectfully requested that the information be expressly considered during the prosecution of this application, and that each reference be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

Serial No.: 09/746,508

Art Unit: 2166

Attorney's Docket No.: BS99-184

This submission does not represent that any referenced document is material or constitutes "prior art." If it should be determined that one or more of the referenced documents constitute "prior art" under United States law, Applicants reserve the right to present to the Office the relevant facts and law regarding the appropriate status of the reference or references.

Applicants further reserve the right to take appropriate action to establish the patentablity of the disclosed invention over any referenced document, should it be applied against the claims of the present application.

Respectfully submitted,

WILLIS, ET AL.

By:

Poh C. Chua

Registration No. 44,615

SHAW PITTMAN LLP 1650 Tysons Boulevard McLean, VA 22102 Tel: (703) 770-7696

Date: October $\sqrt{2}$, 2001

LJG/PCC/ge

Document #: 1154097 v.1

			BS99-184		09/746,508				
EINFOR	SI MATIC	UPPLEMENTAL ON DISCLOSURE CI	TATION	Applic	eant(s) LIS, ET AL.				
EINFORMATION DISCLOSURE CITATION (Use several sheets if necessary)			Filing Date 12/26/00		Group Art Unit 2166				
			U.S. P	ATENT	DOCUMENTS				
INITIAL	REF	DOCUMENT NUMBER	DATE		NAME	CLASS	SUBCLASS		DATE IF PRIATE
	<u></u>								
							RE	CEIV	'En
							PE OCT Technology	1620	201
			FOREIG	N PATEN	NT DOCUMENTS		Connolog	'Center	2100
								Trans	
	REF	DOCUMENT NUMBER	DATE		COUNTRY	CLASS	SUBCLASS	YES	NO
									
		OTHER DOC	UMENTS (Inc	cluding Au	thor, Title, Date, Per	tinent Pages, Etc.))		
		Commercial Speech	h-Recognitio	n (www.	tiac.net/users/rwi	lcox/speech.htm	<u> </u>		
		IBM Voice System	s (www-4:ib i	m-eom/sc	oftware/speech)				
		1				RED			

FORM PTO-A820 (also form PTO-1449)

PO9A/REV04

conformance and not considered. Include a copy of this form with next communication to applicant.

Patent and Trademark Office * U.S. DEPARTMENT OF COMMERCE SHEET 1 OF 4

INFORMATION DISCLOSURE CAATION (Use several sheets if necessary) ER OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) Docket Number (Optional) Application Number 09/746,508 Application Number 09/746,508 Group Art Unit 12/26/00 2166

		Filing Date 12/26/00	Group Art Unit 2166			
*EXAMINER		·	2100			
INITIAL	OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)					
O T	IBM-Voice Systems (www-4.ibm.com/software/sp					
CATEM						
	Metroplex_Voice_Gomputing , Inc. (www.metropl					
	Metroplex Voice Computing, Inc. (www.metroph	exvoice.com/toc.htm)	_			
		•	RECEIVED			
	Metroplex Voice Computing, Inc. (www.metrople	exvoice.com/news.htm)	RECEIVED OCT 1 6 You1 Technology Center 2100			
	Metroplex Voice Computing, Inc. (www.metroph	exvoice:com/products.htm)	C100			
	Metsoplex-Voice-Computings-Incr(www:metrople	exvoicercom/medical_speech_reco	gnition.htm)			
	Voice Recognition-Systems-Home-Page (www.igh	ou.com/vrsky/rightframe:htm)				
	Lernout & Hauspie (www.lhsl.com/default2.htm)					
	Lernout-&-Hauspie,-"The Language of Business"					
	Lornout & Hauspie, "Voice Apress" (www.thst.co	om/v oicexpress)				
	TMA Associates (www.timaa.com)					
EXAMINER		DATE CONSIDERED				
EXAMINER: In	itial if citation considered, whether or not citation is in conform	nance with MPEP Section 609: Draw	ine through citation if not in conformance and			

*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

*	-		Docket Number (Optional) BS99-184	Application Number 09/746,508		
. INF		ATION DISCLOSURE ATION (Use several sheets if necessary)	Applicant(s) WILLIS, ET AL.			
			Filing Date 12/26/00	Group Art Unit 2166		
*EXAMINER INITIAL	-	OTHER DOCUMENTS (Including Author	, Title, Date, Pertinent Pages, Etc.)			
		TMA Associates, Editor's Notes (May 2000) (w	ww.tmaa.com/voice_web.htm)			
ON THE	AK OFFICE &	Fonix-(www:fonix-com)				
PATENT 2	Circle 1	Dragon Systems Inc.: Dragon Naturally Speaking Preferred Edition (www.zdnet.com/pcmag/features/speech/rev1.htm				
		Nuance-Verifier-2:0-(www.huancecom.com/pro	ducts/verifier.html)			
		Nuance Vocalizer (www.nuancecom.com/produ	ucts/vocalizer.html)	RECEILE		
		Nuance-7:0 (www.nuancecom.com/products/nu	ance7.html)	RECEIVED OCT 1 6 2001 Technology Center 2100		
		Nuance-(www.nuancecom.com)		Sugy Center 2100		
		Nuance-Rowers.the-Voice-Web-(www.nuanceco	m.com/partners/voiceweb.html)			

Nuance_Voyager_(www.nuancecom.com/products/voyager.html)

Nuance-Solutions (www.nuancecom.com/solutions/solutions.html)

Nuance-Product Offering (www.nuancecom:com/products/products.html)

Nuance-Enterprise Solutions (www.nuancecom.com/solutions/enterprise.html)

EXAMINER DATE CONSIDERED

*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

			Docket Number (Optional)	Application Number
			BS99-184	09/746,508
INF		ATION DISCLOSURE ATION (Use several sheets if necessary)	Applicant(s) WILLIS, ET AL.	
			Filing Date	Group Art Unit
			12/26/00	2166
*EXAMINER INITIAL		OTHER DOCUMENTS (Including Author,		
1		Nuance Telecom Solutions (www.nuancecom.com	n/solutions/telecom.html)	
THE .	103g			
14 7	11 2			
10		Quance Internet Solutions (www.nuancecom.com	n/solutions/internet-html)	
1 100				
Parent	13. P. S.			
PATENT		Nuance-Services-(www.nuancecom-com/services/	services*html)	
		Twance Services-(www.muancecom.com.services/	ser-vices.iitiiiij	
		Nuance-Speech-Application Design and Develop		oo/grooch application design (m)
		Nuance-Speech-Application Design and Develop	ment (www.ndanceconi.com/servic	es/speedi=appheation=design:ntilli)
				Section 1
		Delivering Speech Technologies with the Fonix I	FAAST® Framework, Part I (a wh	ite paper), Feburary 2001
M				
v (
				_
				RECEU
				RECEIVED OCT 1 6 2001 Technology Center 2100
				007 1 6 200
				Technol 2001
				Center 24
				······································
			·	
EXAMINER		,	DATE CONSIDERED	
	-141-1 15	detion considered whether are a 10 th 11 th	money with MDED Casting (00, Days)	line through sitetics if and in one
		itation considered, whether or not citation is in confor copy of this form with next communication to applican		mie uirougii citation ii not in conformance and